

1. What things stop disabled people joining in with other people and living full, active and independent lives?

*Please list the barriers that disabled people have to overcome to do the things others take for granted. An example would be shops being inaccessible.*

People with disabilities needs alot help to get on buses in order to join in fully. For example, going to the pictures, shepping or swimming. Also, buses platform and road side curbe does not meet to allow an wheelchair user on/off buses or access to anywhere.

2. What extra things do disabled people need to spend money on?

*This will include things that assist with additional needs i.e. mobility and care.  
An example would be transport costs.*

Modernise the buses / transport for  
easy access to public places  
and services on their own and  
promote greater independence.

3. What activities or actions are the most important to live an independent life?

*Give examples of the things you must be able to do to live an independent a life as possible i.e. being able to travel.*

- Being able to travel as and when the disable person wants same as someone who is non-disable.

Eg. Shopping trip or 300.

4. An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's home or somewhere else?

How would you feel about speaking to an independent person face to face?  
How might it affect your assessment?

Is there a time when it would be inappropriate to meet someone face to face?

### Positives

Less anxious

Feel in control as in own house.

Not in strange/  
Environment

You would be able to answer things fully as you have the info at home, eg. box file.

The assessor can observe you in natural setting.  
to clarify things.

### Negatives

Nerve wrecking

New place /  
environment makes me feel uncomfortable.

Would need extra support to get to office / time to engage in assessment process

5. How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

How do you currently get your aids and adaptations i.e. walking stick? Do you have to pay for them? And if so how do you pay for them?

Do you think you should be allowed to use the new benefit to pay for a one-off cost such as an aid or adaptation? For example a special chair, accessible shower unit or jar opener.

Don't have to pay for aids/adaptation at the moment.

Leave the DLA benefit as it was and let social services issue aids and adaptation rather than going through DWP/benefit system.

Who is going to pay for repairs and maintenance cost?

6. What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

What information would you be happy for the Department of Work and Pensions to share with others to avoid you needing to give other departments the same details? Are there things you would rather they didn't share?

Information is not shared with others to avoid duplication, so have to repeat it all the time or they lost the important file of yours & sorry business.

However, I do not like having to repeat things over & over again.

Not to share data without my consent / permission on each occasion.