

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

Question 2

What parts of Disability Living Allowance do you think we should keep?

all of it.

Question 3

What extra things do disabled people need to spend money on?

bus - (household) - activities,

Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

yes - Some conditions should receive DLA
Automatically.

Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

Difficult to apply at the moment, can be
very complicated, needs to be simpler to
be more accessible.

Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

yes.

Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

aids and adaptations should be taken
into account, even if only used
sometimes due to good days and
bad days.

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

Forms are hard and very complicated
they are almost dreaded - help is
needed, usually staff and carers
need to help. Easy wording.

Question 10

Who are the best people to tell us about the needs of the
person asking for benefit?

What information will we need to make it clear what the
person can and cannot do?

Staff and carers who know the
claimant.

Question 11

An important part of the new benefit may be talking face to
face with an independent person about how well you can do
the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a
person had to meet an independent person face to face, either
in the person's own home or somewhere else?

Feel uncomfortable around strangers -
want to share information.
rather fill in with someone they
know.

Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

needs should be taken into
account as everyone is different.

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

Sign posting important - need to know
more information so they can try and
make own decisions

Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

yes, think about changes and needs children have eg: education

Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

forms are difficult but for sharing information would be useful.

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

Question 20

Is there anything else you would like to tell us about our plans?

Benefit very useful, cannot
manage without it it's a lifeline

Word list

Attendance Allowance

This is money that people aged 65 or over may be able to get if they need someone to help look after them because they are disabled6

Care and support

Care and support are the services and other things that help people live full, independent, active and healthy lives3

Consultation

This is when the government asks what people think about their plans, and for ideas about the best ways of doing things.....2

Disability Living Allowance

This is money that someone with a disability or a health condition may be able to get to help them pay for the help and support they need2