

## Questions

### Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

Getting about, accessing places where activities take place, transport, lack of confidence. Information not in right format.

### Question 2

What parts of Disability Living Allowance do you think we should keep?

Keep both components - care + mobility.

### Question 3

What extra things do disabled people need to spend money on?

- Transport
- Heat
- Adaptations
- Communication - telephone
- Extra Software to use PC
- Carers

### Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

Yes, I think having just having 2 parts would cause problems as it will cause people on the borderline great distress.

## Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

I think some conditions should be automatically entitled to DLA.

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## Question 6

1) How can we make sure that disabled people who most need the new benefit can get it?

2) What activities or actions are the most important to live an independent life?

1) • Easier access to information + assistance claiming. Increased funding for charities for the disabled who do this.

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2) • Safety in the home - good lighting + adaptations.  
• Enough finance to be mobile independently.

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## Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

- \* Health conditions don't usually ~~get~~ improve, they get worse.
- \* Callbacks.
- \* Access for future assessments.

## Question 8

- a) When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?
- b) What aids and adaptations should we take into account?
- c) Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

Assessors should look at the person's total needs as a whole and the cost.

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## Question 9

How could we make the way a person asks for benefit better.  
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

Yes. You could make the questions easier.

Assistance with filling forms in.  
Information on what is available.

## Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

The individual claiming.

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## Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

- a I don't think there is anytime when this would be a bad thing.
- may be nervous.

## Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

Yes, the way you look at a claim should depend on the ind. needs of the person.

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## Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

Send a specific form asking for information on changes.

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## Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

- Yes it would help to signpost people to the correct info + advice. eg. charities.
- Advice, filling in forms, preparing for assessment, practical help.

## Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

- Charitable grant from local charity.
- Free from NHS hospitals
- Find themselves.
- Equipment from charities



## Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

more regular assessments as their needs change quicker.

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## Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

Very useful, its a 'Gateway' benefit.

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It would cause more stress, frustration + hardship if they didn't get these.

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## Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

- Issue with Confidentiality
  - Medical information
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## Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

### Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

Don't think these equality groups  
affect disability.

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## Question 20

Is there anything else you would like to tell us about our plans?

If it ain't broke, don't fix it!!

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