

About the questions

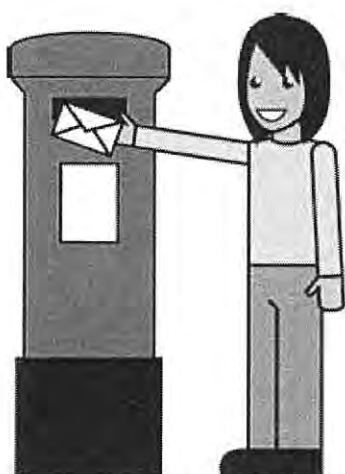
On the next few pages there are questions that we would like you to give us your answers to.

This consultation starts on 6 December 2010 and will end on 14 February 2011.

Send your replies to

DLA Reform Team
1st Floor
Caxton House
Tothill Street
London
SW1H 9NA

Or you can email your reply to
consultation.dlareform@dwp.gsi.gov.uk



And finally, thank you

Thank you for taking the time to look at this booklet and taking part in the consultation.

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

NOT HAVING THE INFORMATION ON HOW TO
DO THIS. PEOPLE UNDERSTANDING DISABLED
PEOPLE OR THEIR NEEDS.

Question 2

What parts of Disability Living Allowance do you think we should keep?

D.L.A. NEEDS TO COVER MORE THAN
JUST CARE + MOBILITY. IT
SHOULD TAKE ACCOUNT OF THINGS
LIKE MENTAL HEALTH, NOT BEING
ABLE TO READ OR WRITE ECT.

Question 3

What extra things do disabled people need to spend money on?

GETTING OUT + ABOUT ON TRIPS
+ ACTIVITIES SO THEY FEEL LESS
ISOLATED. ATTENDING COURSES TO
IMPROVE KNOWLEDGE + UNDERSTANDING
E.G. IN NUMERACY + LITERATURE.
PRACTICAL SUPPORT E.G. CLEANERS,
TRANSPORT ECT.

Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

Confusion

NO, THE 2 AMOUNTS FOR EACH OF
THE 2 PARTS IS STILL CONFUSING.
THIS IS ESPECIALLY CLEAR FOR SOME
PEOPLE WITH LEARNING DISABILITIES.
IT SHOULD BE 1 PAYMENT BUT TO
COVER MORE THAN JUST CARE +
MOBILITY E.G. CONSIDERING HOW
MENTAL HEALTH CAN AFFECT WHAT
A PERSON CAN DO.

Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

YES, OBVIOUS PHYSICAL, MENTAL +
LEARNING DISABILITIES SHOULD AUTOMATICALLY
BE AWARDED, BUT D.L.A. SHOULD STILL
COVER WIDER DISABILITY ISSUES.

Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

IF SOMEONE WHO DOESN'T GET D.L.A.
BUT IS KNOWN TO THE D.S.S. FOR
ANY KIND OF DISABILITY THEY SHOULD
BE SUPPORTED TO APPLY FOR D.L.A.

HAVING THE OPPORTUNITY TO GET OUT
+ MEET NEW PEOPLE, SOCIALISE AS
THIS REDUCES ISOLATION.

Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

SPEAK TO OTHER PEOPLE INVOLVED
IN THE CLAIMANT'S SUPPORT E.G.
SUPPORT WORKERS, CARE WORKERS,
CPN'S ECT

Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

ALL AIDS + ADAPTATIONS THAT THE
PERSON HAS OR NEED SHOULD BE
TAKEN INTO CONSIDERATION.

CLAIMANTS SHOULD ALSO BE INFORMED
OF WHAT AIDS + ADAPTATIONS THEY
ARE ENTITLED TO.

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

PICTORIAL / EASY READ INFO.
+ CLAIM FORMS SHOULD BE AVAILABLE
SIMPLE EXPLANATIONS + SIMPLE
QUESTIONS.

Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

ASK SLworkers, Support workers
Specialist Doctors ie consultants
CPN'S etc.
Info required Support Plan,
Care Plan, Safety Plan.

Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

IT'S GOOD AS IT GIVES YOU
THE CHANCE TO PUT YOUR OPINION
ACROSS. THIS WOULD BE BEST DONE
WITH SUPPORT FROM THE PERSON OF
YOUR CHOICE. IT COULD BE BAD AS
FOR SOME PEOPLE THIS COULD BE
STRESSFUL. ANXIETY MEETING SOMEONE
NEW, HAVING COMMUNICATION PROBLEMS
COULD MAKE ~~THESE~~ THIS DIFFICULT /
EMBARRASSING.

Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

PERMANENT, LIFELONG DISABILITIES
SHOULD ONLY BE REVIEWED OCCASIONALLY,
BUT DISABILITIES PEOPLE CAN RECOVER
FROM SHOULD BE REVIEWED
MORE REGULARLY.

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

SEND OUT REMINDER LETTERS,
QUESTIONNAIRES, GIVE APPOINTMENTS
FOR PEOPLE TO DISCUSS CHANGES.

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

HAVE THE BENEFIT EXPLAINED,
HOW TO APPLY + WHAT WILL
HAPPEN. ALL THIS NEEDS TO
BE SIMPLE, EASY TO UNDERSTAND +
AVAILABLE IN DIFFERENT FORMATS.

Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

THROUGH ASSESSMENTS, PAYING THE
COUNCIL OR INDIVIDUAL TRADESMAN.
YES THE BENEFIT SHOULD BE
ALLOWED FOR 1 OFF PAYMENTS.

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

VERY IMPORTANT. THINGS CAN
BE MADE BETTER BY AUTOMATIC
ENTITLEMENT TO THINGS LIKE
BUS PASSES PATHFINDER THAN HAVING
TO APPLY FOR IT.

Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

Question 20

Is there anything else you would like to tell us about our plans?

GIVE OUT CLEAR + SIMPLE

INFO. AS TO WHETHER MY D.L.A.

WILL INCREASE OR DECREASE. AT

22 THE MOMENT WE DON'T KNOW
WHAT'S GOING TO HAPPEN. PEOPLE
NEED TO BE KEPT INFORMED. E.G.
T.V. ADVERTS, LETTERS Etc.