

About the questions

Ref. 394

On the next few pages there are questions that we would like you to give us your answers to.

This consultation starts on 6 December 2010 and will end on 14 February 2011.

Send your replies to

DLA Reform Team
1st Floor
Caxton House
Tothill Street
London
SW1H 9NA

*Rec'd
10/2/11*

Or you can email your reply to
consultation.dlareform@dwp.gsi.gov.uk



And finally, thank you

Thank you for taking the time to look at this booklet and taking part in the consultation.

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

Adequate Resources i-e
Help with Transport costs etc

Question 2

What parts of Disability Living Allowance do you think we should keep?

A) Support with care & extra
mobility costs B) incidental
expenses

Question 3

What extra things do disabled people need to spend money on?

Equipment example accessing
the written work with continuous upgrade
EG IT & spec Mobile Phones

Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

If this is explained and processed → positive
clearly

Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

Yes, especially those with
longer term progressive disorders

Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

i) By ~~not~~ those who cannot use computers
can access by telephone
adequate resources which may include
Guide Help - Com.Guides which may
need to be paid for, as Council
have far less money for guide & support

Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

Cross reference to identifiable
progressive conditions, example Usher's
Syndrome

Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

clear communication right to
access info - for people who
cannot use computers - example Telephone
with plenty of time to complete eg
Realistic time to complete

Question 10

Who are the best people to tell us about the needs of the
person asking for benefit?

What information will we need to make it clear what the
person can and cannot do?

i) The person affected - Social Services

Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

Confidentially must apply &
person may request support worker to
be present - ie. intervener

Importance of an
advocate

Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

Hardly at all for people with
non progressive conditions
ie Ushers Syndrome (should be
exempt from reassessment)

There should be exemptions
for progressive illnesses.

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

This may apply to people who do not
have progressive conditions

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

Depends on the individual
Circumstances

Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

No, condition may change again
~~eg~~ E.g. progressive

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

Crucial as it's not means tested,
apply transitional referral when
transferring to new benefit (PIP)
in respect of people with severe disorder
It may mean a reduction in the quality
of their lives

Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

To note that the person has long
term medical - progressive condition
+ refer to Social Services - G.P. to
validate this

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

ask them!

Question 20

Is there anything else you would like to tell us about our plans?

essential to ensure that
processes can be accessed and completed
via telephone – just for those people
who cannot use computers – due to their
disability.