

## Questions

Ref No 378

### Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

ISOLATION, FINANCE, GOVERNMENT, GENERAL PUBLIC,

### Question 2

What parts of Disability Living Allowance do you think we should keep?

ALL PARTS IE CARE & MOBILITY LOW, MIDDLE, HIGH

### Question 3

What extra things do disabled people need to spend money on?

SPECIAL DIET & FOODS, TRAVEL COSTS,  
FUEL, UTILITY BILLS, AIDS - ADAPTIONS

### Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

IT MAY DO? ALL THE FORMS CAUSE PROBLEMS.

### Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

YES SOME CONDITIONS SHOULD GET IT AUTOMATICALLY

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### Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

ADVERTISE & ADVISE

NO FINANCE WORRIES

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## Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

SOME CONDITIONS DO CHANGE IE GET WORSE  
GOOD DAYS, BAD DAYS?

## Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

YES & NO SOME AIDS/ADAPTATIONS ARE BROUGHT  
BY THE INDIVIDUAL ON A PRIVATE BASIS IE STAIR LIFT  
OR ON LOAN IE COMMODE, HOIST  
TAKE INTO ACCOUNT AIDS WHICH COULD BE USED

## Question 9

How could we make the way a person asks for benefit better.  
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

LESS PAGES, MORE TICK BOX'S

ADVERTISE BENEFITS

ASK FOR LESS REPEATED INFORMATION ON CLAIM FORM

## Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

THE INDIVIDUAL OR PARENT / CARER

GP, SOCIAL WORKER, HEALTH VISITOR

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## Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

FACE TO FACE WOULD CAUSE STRESS & UPSET

TO THE INDIVIDUAL IT WOULD MAKE THEM FEEL LIKE

YOU HAVE TO JUSTIFY YOURSELF TO AN EMPLOYEE

OF DWP

SOME PEOPLE MAY NOT WISH TO HAVE A  
STRANGER VISIT OR GO TO VISIT  
INTRUDING ON THEIR LIFE.

WOULD MAKE YOU FEEL LIKE UR BEING LOOKED/SPIED  
UPON BY BIG BROTHER.

## Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

SOME CONDITIONS DO CHANGE

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MEDICAL NOTES EGP & THE DISABLED PERSON

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## Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

ASK THEM

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## Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

HELP TO FILL IN THE FORMS

CITIZENS ADVICE & CHARITY ORGANISATIONS

JOB CENTRE PLUS & DWP

TELEPHONE HELP & INTERNET! & POST-EMAILS

## Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

OUT OF OWN POCKET IE DLA

YES IF YOU NEED A PRODUCT THEN YOU COULD

PAY FOR IT VIA P.I.P

## Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

AGE - FORMAT - DESIGN

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LENGTH OF FORM & EASE

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## Question 17

How important or useful has **Disability Living Allowance** been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get **Disability Living Allowance** automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

I SPEND MY DLA ON THINGS TO HELP IE NEW

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SPECIAL BED MASSAGE CHAIR, OXYGEN MACHINE

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ACCUPOINTURE & CUPPING, MASSAGE'S

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TABLETS HERBAL.

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## Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

A SUMMARY ABOUT EACH PERSON'S FILE KEPT  
ON A DATABASE IE DWP,

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## Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

### Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

NOT SURE?

## Question 20

Is there anything else you would like to tell us about our plans?

UP ON READING THE PLANS TO STOP DLA & INTRODUCE P.I.P  
LOOKS LIKE A COST CUTTING EXERCISE ON THE MOST  
VULNERABLE PEOPLE IN SOCIETY. & MAKING IT ~~EVEN~~ HARDER  
22 TO ~~QUALIFY~~ GET THE BENEFIT P.I.P D.L.A IS HARD TO  
GET & P.I.P LOOKS HARDER LOTS MORE RED TAPE  
& HOOPS TO JUMP THROUGH.