

## DWP About changing Disability Living Allowance

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### About the questions

On the next few pages there are questions that we would like you to give us your answers to.

This **consultation** starts on 6 December 2010 and will end on 14 February 2011.

Send your replies to

DLA Reform Team  
1st Floor  
Caxton House  
Tothill Street  
London  
SW1H 9NA

Or you can email your reply to  
[consultation.dlareform@dwp.gsi.gov.uk](mailto:consultation.dlareform@dwp.gsi.gov.uk)



### And finally, thank you

Thank you for taking the time to look at this booklet and taking part in the **consultation**.

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## Questions

### Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

NO CONFIDENCE

DONT HAVE ENOUGH MONEY

LACK OF SUPPORT

### Question 2

What parts of Disability Living Allowance do you think we should keep?

KEEP ALL OF THEM

### Question 3

What extra things do disabled people need to spend money on?

Care

Transport

Support

Diet

### Question 4

- 1 The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?
- 2 Do you think just having the 2 amounts for each part will cause any problems?

1 Don't know what are the two amounts

2 Don't know

## Question 5

Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?

Or do you think that all claims should be based on the needs of the person asking for the benefit?

automatically

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## Question 6

How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

By having fair assessments with  
support

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## Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

questionnaire every three years

## Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

yes walking stick

wheelchair. ramps

grab rails

hoist

no

### Question 9

How could we make the way a person asks for benefit better.  
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

Make easy Read claim form  
with pictures  
Face two face

### Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

Doctors  
Family  
carers  
support workers

## Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

DISABILITIES VERY EACH DAY SOME  
ARE GOOD AND SOME ARE BAD  
ABLE TO ASK QUESTIONS

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## Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

if there is a change in circumstances

yes

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## Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

send out change of circumstances

form with award letter

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## Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

SUPPORT WITH INTERVIEWS

YES

## Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

SOCIAL SERVICES

DEPENDS

## Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

A CHILD WILL NEED MORE CARE

## Question 17

How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?

What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

What would it mean to disabled people if they did not automatically get help from these other benefits or services?

Very important

Make them disadvantage

## Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

ALL INFO SHARED ON DLA FORM

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