



# NIO

## Freedom of Information Team

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**REFERENCE: FOI – 12/53**

Thank you for your email in which you request the release of the following information under the Freedom of Information Act:

*Could you please send me the following information with regards to the organisation's Mobile Phone and PBX/VOIP maintenance contracts. I sent a similar request last year but the information you have provided has now expired well the contract has can you please provide me with an update:*

- 1. Existing Supplier(s) - If there is more than one supplier please split the contract up*
- 2. Total contract value- If there isn't a total contract value please can you provide me with the latest annual spend on mobile phone.*
- 3. Number of Users- Number of connections with network provider*
- 4. Duration of the contract- please state if the contract also include contract extensions*
- 5. Contract Start Date- please provide me with the month and year and day if possible*
- 6. Contract Expiry Date- please provide me with the month and year and day if possible*
- 7. Contract Review Date- please provide me with the month and year and day if possible*
- 8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address.*

*If the has more than one supplier can you please split the contract into to so they show information for both supplier including, total contract value, users, duration, and the other dates.*

*Please can you provide me with the latest information- If the organisation's is currently out to tender please can you also state the approx. date of award along with the information above.*

*Please can you also send me the organisation's ICT contract relating PBX and VOIP maintenance (explained below):*

- 1. Existing/Current Supplier:*

**2. Total Contract Value: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)**

**3. Duration: (Please can you also include notes if the contract includes any contract extension periods.)**

**4. Contract Expiry Date: Please can you provide me with the month and year and day if possible**

**5. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)**

**6. Hardware Brand:**

**7. The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.**

**Please can you send me the contract separately and not a combined total value or number of suppliers. If there is more than one supplier for a particular contract please state which of these suppliers the main one is.**

Your request has been handled as a request for information under the provisions of the Freedom of Information Act. Although we are unable to locate any record of your previous query, I can confirm that we hold the information that you requested. This is provided below.

1. The Northern Ireland Office holds one contract in relation to mobile phones. This contract is with BT. The department also has airtime and hardware accounts with other suppliers, but not a formal contract. These accounts are with Government-approved mobile telecommunications suppliers Vodafone, Orange and O2 and are in accordance with the frameworks set out by the Government's Procurement Service. Details of these frameworks can be found at <http://www.buyingsolutions.gov.uk>
2. As stated above, the Department holds just one contract with BT which is worth £28 per user per month. There are 24 users with BT.
3. The number of users is broken down as follows:
  - Vodafone – 29 users;
  - BT – 24 users;
  - Orange – 21 users; and
  - O2 – 7 users.
4. The duration of the BT contract is two years.
5. The BT contract started in April 2011
6. The BT contract expires April 2013
7. There is currently no contract review schedule.

8. The official responsible for mobile phones and indeed all the Department's ICT requirements is Rosemary Crawford, Head of the Business Delivery Group. The Group has responsibility for the Department's ICT requirements and can be contacted by telephone on 02890 520700.

Leading onto your request for information on the contract regarding the PBX maintenance.

1. The service is provided by Level 3
2. Total contract value is £13k per annum
3. The duration of the contract is 4 years (from 01/12/11)
4. The contract expires on 31/11/15
5. There are currently no plans for a contract review.
6. The handsets being used are labelled as GPT multiline phones.
7. The official responsible for mobile phones and indeed all the department's ICT requirements is Rosemary Crawford, Head of the Business Delivery Group. The Group has responsibility for the Department's ICT requirements and can be contacted by telephone on 02890 520700.